## **RMA Return Packaging Instructions**

- STEP 1: Complete all fields on RMA Request Form with correct part#
- STEP 2: Request an RMA# to rmaservice@lfcarmona.com
- STEP 3: RMA team will review and process your request accordingly \* DO NOT RETURN YOUR PRODUCTS WITHOUT AN APPROVED RMA \*
- STEP 4: Include a copy of the Approved RMA document with the return
- **STEP 5**: Write RMA # on the outside of the returning package
- STEP 6: Include a copy of the packing slip in the returned package
- STEP 7: Send shipment notification with tracking number to rmaervice@corsair.com

Your RMA Location

## **US/Canada/Latin America**

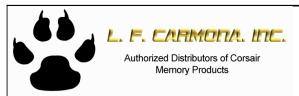
L. F. Carmona, Inc. 13100 NW 113th Ave. Rd. Medley, FL 33178 USA

Packages returned without an approved RMA or sent to the wrong Corsair location will be refused and returned to the sender at the senders expense.

## **WARNING:**

- \*\*\* All returning packages must have an approved RMA attached to each individual package
- \*\*\* Each individual returning package should not exceed 50 pounds or 110 kilo in weight
- \*\*\* The packing list must be itemized by returning part number
- \*\*\* All return parts must be organized in each package by part number
- \*\*\* WE WILL NOT ACCEPT ANY RETURNING PACKAGE THAT DOES NOT COMPLY WITH THE ABOVE GUIDELINES

Updated: 9.21.2011



## RMA REQUEST FORM

Company Name:				Request Date:			
Contact Person:				Phone:			
				Fax:			
				REFERENCE:			
City:							
State:	Zip: Country:						
	·						
Part #	Customer Part #	Qtv	Lot Code # Per Part	Reason for Return	Credit/Replacemen	RMA#	
RMA Return Packagi	ng Instructions						
STEP 1: Complete all fields of	-	correct p	art#				
STEP 2: Request an RMA# t			*				
				YOUR PRODUCTS WITHO	UT AN APPROVED RM	A *	
<b>STEP 4</b> : Include a copy of the <b>STEP 5</b> : Write RMA # on the			um				
STEP 6: Include a copy of the							
STEP 7: Send shipment notif			⊥ ce@corsair.com				
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